

Datasym

POS for hospitality, a comprehensive and cost-effective solution



Datasym POS for Hospitality

Proven in 1000's of installations, Datasym POS for Hospitality is a comprehensive and cost effective POS front office application that gives the modern restaurateur all the control and flexibility they need to fully maximise sales, respond quickly to changing demand and provide that extra level of service that will keep your customers returning time after time.

Decades of continuous investment makes Datasym POS for Hospitality incredibly feature-rich, enabling restaurateurs to take full

advantage of the latest innovations in POS hardware & software with the added reassurance of a smooth upgrade to new functions and technologies in the future, all with a refreshingly low cost of on-going ownership.

Datasym POS for Hospitality can operate independently or link in real-time to Datasym's Stockade SQL back office, and is fully scalable from standalone to multi-outlet operations.

Datasym POS for Hospitality Major Functions and Features

Intuitive and powerful interface	<ul style="list-style-type: none"> • Easy to follow, guided transactions leading to better customer service, fewer queues and reduced staff training time • Flexible button layouts • Images on buttons • On screen product images & info • Staff training mode • Split Bill • Split Table • Specials countdown on buttons • Dietary & Allergen information • Chargeable / non chargeable popups to cover cooking instructions, sides, set menus • Automatic service charge calculation based on transaction value or covers • Gratuities • Happy Hour 	<ul style="list-style-type: none"> • Full table management • Handheld order taking at the table • Deposits • Table Bookings • Diary • Floating cashier support • Definable methods of payment • Note tender keys • Predictive tender • Item search by description, or code • Numeric & alphanumeric item code support • Creation of unknown items at POS terminal • Suspend across terminals with auto recall • Eat In / Take Away dual VAT support • Delivery / Collection routines (additional module) • Tabs, Tables and Rooms
Seamless POS Hardware Integration	<ul style="list-style-type: none"> • Full touch-screen support • Kitchen printer support • EFT via chip & pin with pay at table support • Support for Kitchen video monitor systems 	<ul style="list-style-type: none"> • Fingerprint sign-on and verification • Link with handheld stock terminals • Rear screen support for digital signage
Customer loyalty and CRM	<ul style="list-style-type: none"> • Reward with points, other promotions or discounts based on spend and/or specific items • Links to loyalty apps 	<ul style="list-style-type: none"> • Builds a customer database of spending habits in order to plan future marketing • Phone and postcode lookup and recognition
Table Support	<ul style="list-style-type: none"> • Graphical Table Plan • Table colours defining table status 	<ul style="list-style-type: none"> • Flashing table to ensure all tables are continually monitored
Multi-level pricing & Promotions	<ul style="list-style-type: none"> • Happy Hour • Cheapest free and item free • Meal deal • Quantity break discount 	<ul style="list-style-type: none"> • Line discount by percentage or value • Promotions and deals displayed on-screen • Pricing updates can be executed in real-time • Full multi-currency
Reduced cash handling	<ul style="list-style-type: none"> • Inbuilt cashless support in addition to links with leading third party cashless solutions • Charge card • Customer account 	<ul style="list-style-type: none"> • Chip & PIN • Contactless • Pay at Table including 'Bill Lodging' support • Apple & Android Pay
Fully customisable printing	<ul style="list-style-type: none"> • Receipt reprint • Support for printing on rear of receipt (dependant on hardware) 	<ul style="list-style-type: none"> • Printing of logo bitmap • Kitchen printing • Support for kitchen video monitor systems
Extensive reporting	<ul style="list-style-type: none"> • Detailed reports without the need for back office • Cash declaration • Automatic Report Scheduling & Distribution (via back office) • End of day routines • Floats in/out 	<ul style="list-style-type: none"> • Paid in/out (with reason codes) • X / Z readings • Real-time analysis • Hourly analysis • Gross profit and sales history • Employee clock on/clock off at POS with time and attendance reporting in back office
Secure and robust	<ul style="list-style-type: none"> • Fingerprint staff sign-on • Definable multi-level security roles • Voids, Refunds, No Sales – with reason code • Cash uplift routines 	<ul style="list-style-type: none"> • Cash drawer security • Full electronic audit of all transactions • Operates standalone, does not rely on network
Seamless integration with other systems	<ul style="list-style-type: none"> • Operates independently or can be linked in real-time to Datasym's Stockade SQL to provide full control and tracking of stock and goods within the business, comprehensive user definable reports, and full gross profit analysis. • Links with leading hotel front desk solutions 	<ul style="list-style-type: none"> • Links to accounts packages, Electronic Fund Transfers (EFT) and Electronic Data Interfaces (EDI) via Datasym's Stockade SQL back office application. • Mobile applications

(Note: Smaller businesses that do not require full stock control but do require a consolidated back office view, should consider Stockade SQL Lite)