



# Datasym.POS for Hospitality

Proven at 1000s of installations, Datasym.POS for Hospitality is a comprehensive and cost effective EPOS front office application that gives the modern restaurateur and hotelier all the control and flexibility they need to fully maximise sales, respond quickly to changing demand and provide that extra level of service that will

keep your customers returning time after time.

Decades of continuous investment makes Datasym.POS for Hospitality incredibly feature-rich, enabling restaurateurs and hoteliers to take full advantage of the latest innovations in EPOS hardware & software – with the added

reassurance of a smooth upgrade to new functions and technologies in the future, all with a refreshingly low cost of on-going ownership. Datasym.POS for Hospitality can operate independently or link in real-time to Datasym's Stockade SQL back office, and is fully scalable from standalone to multi-outlet operations.



# Datasymp.POS for Hospitality

## Major Functions and Features

Intuitive and powerful interface	<ul style="list-style-type: none"> <li>■ Easy to follow, guided transactions leading to better customer service, fewer queues and reduced staff training time</li> <li>■ Flexible button layouts</li> <li>■ Images on buttons</li> <li>■ On screen product images &amp; info</li> <li>■ Staff training mode</li> <li>■ Split Bill</li> <li>■ Split Table</li> <li>■ Specials countdown on buttons</li> <li>■ 'Same Again?' function</li> <li>■ Chargeable / non chargeable popups to cover cooking instructions, sides, set menus</li> <li>■ Automatic service charge calculation based on transaction value or covers</li> <li>■ Gratuities</li> <li>■ Happy Hour</li> </ul>	<ul style="list-style-type: none"> <li>■ Full table management</li> <li>■ Handheld order taking at the table</li> <li>■ Deposits</li> <li>■ Table Bookings</li> <li>■ Diary</li> <li>■ Floating cashier support</li> <li>■ Definable methods of payment</li> <li>■ Note tender keys</li> <li>■ Predictive tender</li> <li>■ Item search by description, or code</li> <li>■ Numeric &amp; alphanumeric item code support</li> <li>■ Creation of unknown items at POS terminal</li> <li>■ Suspend across terminals with auto recall</li> <li>■ Eat In / Take Away dual VAT support</li> <li>■ Delivery / Collection routines (additional module)</li> <li>■ Tabs, Tables and Rooms</li> </ul>
Seamless EPOS Hardware Integration	<ul style="list-style-type: none"> <li>■ Full touch-screen support</li> <li>■ Kitchen printer support</li> <li>■ EFT via chip &amp; pin with pay at table support</li> </ul>	<ul style="list-style-type: none"> <li>■ Fingerprint sign-on and verification</li> <li>■ Link with handheld stock terminals</li> <li>■ Rear screen support for digital signage</li> </ul>
PMS Interface	<ul style="list-style-type: none"> <li>■ Folio Lookup</li> <li>■ Room package support e.g. bed and breakfast</li> <li>■ Finalise to room via orderpad mobile device</li> </ul>	<ul style="list-style-type: none"> <li>■ Timed billing categories (dependant on PMS)</li> <li>■ Non room financial posting to PMS consolidation</li> <li>■ Charge to room</li> </ul>
Customer loyalty and CRM	<ul style="list-style-type: none"> <li>■ Reward with points, other promotions or discounts based on spend and/or specific items</li> </ul>	<ul style="list-style-type: none"> <li>■ Builds a customer database of spending habits in order to plan future marketing</li> <li>■ Phone and postcode lookup and recognition</li> </ul>
Table Support	<ul style="list-style-type: none"> <li>■ Graphical Table Plan</li> <li>■ Table colours defining table status</li> </ul>	<ul style="list-style-type: none"> <li>■ Flashing table to ensure all tables are continually monitored</li> </ul>
Multi-level pricing & Promotions	<ul style="list-style-type: none"> <li>■ Happy Hour</li> <li>■ Cheapest free and item free</li> <li>■ Meal deal</li> <li>■ Quantity break discount</li> </ul>	<ul style="list-style-type: none"> <li>■ Line discount by percentage or value</li> <li>■ Promotions and deals displayed on-screen</li> <li>■ Pricing updates can be executed in real-time</li> <li>■ Full multi-currency</li> </ul>
Reduced cash handling	<ul style="list-style-type: none"> <li>■ Inbuilt cashless support in addition to links with leading third party cashless solutions</li> <li>■ Charge card</li> <li>■ Customer account</li> </ul>	<ul style="list-style-type: none"> <li>■ Chip &amp; PIN</li> <li>■ Wave &amp; Pay</li> <li>■ Pay at Table including 'Bill Lodging' support</li> </ul>
Fully customisable printing	<ul style="list-style-type: none"> <li>■ Receipt reprint</li> <li>■ Support for printing on rear of receipt (dependant on hardware)</li> </ul>	<ul style="list-style-type: none"> <li>■ Printing of logo bitmap</li> <li>■ Kitchen printing</li> <li>■ Support for kitchen video monitor systems</li> </ul>
Extensive reporting	<ul style="list-style-type: none"> <li>■ Detailed reports without the need for back office</li> <li>■ Cash declaration</li> <li>■ Automatic Report Scheduling &amp; Distribution (via back office)</li> <li>■ End of day routines</li> <li>■ Floats in/out</li> </ul>	<ul style="list-style-type: none"> <li>■ Paid in/out (with reason codes)</li> <li>■ X / Z readings</li> <li>■ Real-time analysis</li> <li>■ Hourly analysis</li> <li>■ Gross profit and sales history</li> <li>■ Employee clock on/clock off at POS with time and attendance reporting in back office</li> </ul>
Secure and robust	<ul style="list-style-type: none"> <li>■ Fingerprint staff sign-on</li> <li>■ Definable multi-level security roles</li> <li>■ Voids, Refunds, No Sales – with reason code</li> <li>■ Cash uplift routines</li> <li>■ Cash drawer security</li> </ul>	<ul style="list-style-type: none"> <li>■ Full electronic audit of all transactions</li> <li>■ Operates standalone, does not rely on network</li> <li>■ Definable email and SMS trigger alerts (via back office)</li> </ul>
Seamless integration with other systems	<ul style="list-style-type: none"> <li>■ Operates independently or can be linked in real-time to Datasymp's Stockade SQL to provide full control and tracking of stock and goods within the business, comprehensive user definable reports, and full gross profit analysis.</li> </ul>	<ul style="list-style-type: none"> <li>■ Links with leading hotel front desk solutions</li> <li>■ Links to Sage accounting, Electronic Fund Transfers (EFT) and Electronic Data Interfaces (EDI) via Datasymp's Stockade SQL back office application.</li> <li>■ iPhone applications</li> </ul>

(Note: Smaller Businesses that do not require full stock control but do require a consolidated back-office view should consider Stockade SQL Lite)