



Orderpad Benefits

Restaurant Benefits:

- Improved accuracy by capturing order details once, no re-entering into POS.
- Faster communication to kitchen and bar staff who receive orders direct from table.
- Increase table turns by reducing order to kitchen to table times.
- Option for staff to use their own smartphones, thereby reducing hardware costs.
- Reduces wastage by ensuring orders are correct first time.
- Increased customer satisfaction due to reduced waiting times and correct fulfilment of orders.
- An improved customer experience leading to repeat business and recommendations

Customer Benefits:

- Waiters have more time to attend to customers due to more efficient order processing.
- Improved accuracy reduces incorrect or incomplete orders.
- Improves communication between waiting staff and the kitchen.
- Eliminates delays, waiting times and awkward re-orders.
- Supports latest allergen legislation which allows allergen information per product created in the back office to be displayed within the Orderpad software at the customers table.

Staff Benefits:

- Reduce constant back and forth to POS just to enter table orders.
- Improved accuracy and more time to focus on customer needs often increase tip value.
- Orderpad slips conveniently into a pocket, always at hand but never in the way.
- Prompts and menu notes give staff confidence to address customer queries.
- Kitchen and bar staff receives orders for processing in a timelier manner.
- Personalises the relationship between waiting staff and your customers.
- Eliminates confusion during the order process.



Orderpad builds its products and table file directly from the interface to DPOS SQL, Datasym's touchscreen POS software designed to run on POS hardware running a Windows OS.

The application allows a waiter/waitress to replace the traditional notepad and instead enter new or add to existing orders on tables within the Datasym POS solution. Text can be added to personalise selections as well as the use of pop ups to cover cooking instructions or add-ons e.g. well done, rare,

medium or chips, jacket potato, rice. Fractional counts are also supported meaning half pints, large portions etc. are created automatically as an additional line on the Orderpad. The order can be reviewed and added to until correct and then submitted to the system via a send button. The live tables are then updated and kitchen prints produced via the WiFi connectivity linking the Orderpad into the Datasym POS system as if it was another standard POS terminal.

Orderpad from Datasym can easily be added to existing DPOS SQL systems

with minimal data maintenance required. The only mandatory changes are in the Stockade SQL back office software (V2.50 or above) where departments will need to be edited to support an Orderpad category of drinks, food or other. If left blank, items linked to that department will not be available on the Orderpad. There is also an additional field on the POS tab of a product in Stockade to 'exclude from Orderpad' should you wish to override the department settings.

The Orderpad is available as a free download so you are able to install on as many devices as you would like to use. A DPOS SQL Orderpad licence must be purchased which supports the maximum concurrent number of Orderpads you wish to use at any one time. It is possible to remove all device registrations within the POS and use different devices between each session so you are able to utilise all of your existing smartphones and devices (depending on OS).

Overview

- Improved efficiency during the taking of orders increases customer satisfaction
- No requirement to manually enter handwritten orders into a waiter station POS terminal reducing the risk of errors.
- Live search allows you to easily find the item required without the need to scroll through lists.
- Pop up support provides upselling prompts
- Seamless integration with Datasym POS software via Wi-Fi
- Compatible with tablet and smartphone format hardware
- Custom notes supported e.g. no peas, extra mushrooms etc.
- Table order reviewable at any time whether created via Orderpad or added via the POS terminal
- Automatic print out of order to bar and/or kitchen
- Waiter / Waitress sign on to identify transactions against a specific user
- No requirement for external management application, everything is controlled via Datasym's back office software Stockade SQL.
- Live polling to POS table file ensures everything is up to date whenever a table is opened.