

Datasym

Additional Modules

In addition to Datasym's core solutions, we also offer specific add-on modules suitable for clients in Retail and Hospitality markets. These modules are designed to tailor and enhance your POS solution to ensure you get the functionality and information required to take your business to the next level.

Time & Attendance



Clocking off and on information can be imported from the POS terminals and reported upon within the time & attendance module. Each staff member can have their standard and overtime pay rate applied together with standard working hours. The creation of rotas is contained within the time & attendance module and an export to Sage Payroll is also available if you wish to use the module for capture of clock on / off times only.

Cash Office

Cash office module provides a web based central location to input all financial information. It can be accessed by head office or at site level. Cash office can be used to perform standard tasks such as cash drawer counts and takings summaries but can also be used to handle all financial paid ins and outs from the business including prepayments and accruals of supplier invoices. The module finishes with a weekly business done report per site which removes the need for multiple excel spreadsheets and head office consolidation of information which can be costly and time consuming. Cash office brings together all financial information from the front and back office into an easily accessible live web based view.



BPM



The Business Process Module allows reports to be scheduled and triggers to be created. Using the BPM module it is possible to have area managers receive a PDF attachment first thing every morning with sales figures covering their specific stores. It is also possible to alert a store manager via an SMS message if a refund has been performed over a specified value or if a cashier has performed more than five No Sale transactions in a day. Datasym can provide a consultancy service to define triggers and schedules that best fit your unique business requirements.

EDI Links

Stockade SQL has an Electronic Data Interchange module that allows the receiving of a product file and delivery notes and the transmitting of purchase orders to suppliers. EDIs currently exist for Nisa, Bookers and P&H but can be created to match any suppliers EDI systems.



Delivery & Collections



The delivery & collections module enables orders to be taken and stored in either of these sections. Working well with additional postcode and caller ID modules, phone orders can be taken and entered into the system with required times for collection or delivery. The status of the order can be seen and delivery orders can be passed to drivers together with addresses and payment handling.

Caller ID

Caller ID module allows the POS to read the telephone number of the current caller and automatically retrieve details if the customer is already known. This avoids the need to re-enter address details for any delivery orders.



Postcode Recognition



The postcode recognition module allows for the easy entry of addresses after the typing the full post code of the customer. This can then be easily stored for future retrieval making it the perfect partner to the caller ID module.

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PMS



Our POS solutions fit perfectly into a hotel environment and can interface seamlessly with the addition of the PMS (Property Management System) module into many popular PMS solutions including those from Guestline, Welcome and Hotec.

Online Table Reservations

Our online table reservations module links with popular reservation systems such as ResDiary. The bookings are handled by ResDiary which in turn opens the table upon guest arrival within our solution. Transaction details are passed in real-time between the POS and ResDiary ensuring full information is available to the CRM system. When a table is finalised within the system, information is passed back to ResDiary indicating that the table is free to seat once again.



Ecommerce – Weblink



With wide spread changes happening on the retail high street, it is becoming even more important to ensure multichannel sales are possible. Our solution not only handles sales within your physical sites but can also link via our weblink module to Ecommerce online stores. In the past two completely different sets of stock were needed to be monitored, one for the website and one for the traditional sites. Using this module Datasym's Stockade can monitor stock for all channels. Products can be created within our back office and then sent to the website in real time in the same manner the changes are sent to conventional POS. Live stock lookups can be performed by the website before accepting orders and sales recorded and stock decremented as orders are finalised.

Loyalty

It is vital to ensure repeat business at every opportunity and one proven way of achieving this is via the introduction of a loyalty scheme. This module allows for points to be earned across all transactions and sites and then redeemed against purchases at any site. Additional points can be earned for certain products and added based on promotion schemes ensuring your loyalty scheme achieves the desired results.



Digital Signage



With printing costs ever increasing, our solution allows even greater use of the point of sale. With the addition of a rear screen on the POS terminal, you are able to control images and video played on the rear screen that is easily visible to your customers. When the POS terminal is not in use, the digital promotions are displayed in full screen. When the terminal is used, the digital images are moved to a smaller multi media panel on the rear screen with other sections of the screen performing the role of a traditional customer display and scrolling transaction feed.

Kitchen Video Monitoring

Fast replacing the traditional kitchen printer, kitchen video monitors are now becoming common place in many kitchens, not just linked to fast food outlets. Datasym has links to many of the major kitchen video monitor systems including Logwood and QSR.



CCTV



With the focus forever increasing on security, Datasym is able to provide links to CCTV systems whereby the transaction detail can be superimposed onto the recorded image allowing you to see exactly what is being sold and what actions are being performed on the POS terminal. With our POS terminal you are able to automatically retrieve the exact CCTV footage that matches a selected transaction within the electronic audit file. Simply scroll through the audit to find the transaction in question and then press the CCTV button to display the recorded footage directly on the POS terminal.